## PROPOSED BYLAWS NATIONAL ASSOCIATION OF CATASTROPHE ADJUSTERS DEC 2019

To all NACA General Members:

The 2019 NACA Executive Board has worked diligently this year to grow your NACA Organization. We met in March and formulated a strategic plan. The six strategic goals in order of highest importance were determined to be:

- 1. Administration / Operations Governance Strengthen the organization to better position it to meet the needs of current and future members.
- 2. Membership Benefits Provide requested member benefits
- 3. Volunteers / Involvement Increase volunteerism and develop strategic alliances and partnerships
- 4. Marketing / Communication Improve internal and external communication of the benefits of NACA membership and advocate for the industry
- 5. Education Improve education offerings outside of the annual conference to better meet member and industry needs
- 6. Conference Grow the conference by involving more volunteers to meet member needs

Aligning with the first goal of the strategic plan, it was determined that the NACA bylaws needed to be updated. The original bylaws were written over 40 years ago. A bylaw ad hoc committee was formed that included the following members: Rebah Wheeling - Chair, Jarrod Roecker Co-Chair, Vance Dawson (ACT - Advanced Claims Technologies), Denise Whitman (PrimeCo IA Firm), Woody Britton (Past President), Charlie Norton (Past President), John Postava (Past President), and Jon Joyce (Past President). These members volunteered significant time and wisdom to updating our old bylaws with new bylaws. We would ask that you take the time to email, call or text them to thank them for their valuable contributions.

Additionally, we hired Marilyn Donnellan, a recognized non-profit industry executive leader, experienced with updating, creating and maintaining non-profit bylaws to guide the committee through this process. Marilyn has run non profits from one person employees to multimillion dollar United Way chapters. You can find multiple books written by Marilyn on Amazon

Sincerely, Rebecca "Rebah" Wheeling, President Important information for you when reading these proposed bylaws below:

- 1. There are 3 columns. The first column (left) is the proposed bylaws. The second column (middle) has some additional information, thought processes we as a group had, or further explanation of key points. The third column (right) has a list of Standard Operating Procedures (SOP's) that need are in the process of being created for the NACA office.
- 2. A key point we learned going through this process. Bylaws are meant to be "structure of the organization" and policies and procedures should not be part of bylaws. Policies and procedures are meant to be part of a Standard Operating Procedure manual for the management of the organization.
- 3. NACA has never had any standardized SOP's historically. An ad-hoc committee will be formed in 2020 to ensure these are created. A few key SOP's have been compiled. You will see a link to these in the third column (right) of the proposed bylaws document.

| Article/Section  | Thought process behind the decision   | SOP to be created  |
|--|---|--|
| ARTICLE I – NAME, OFFICES, PURPOSE<br>Sec. 1: Name<br>The name of the Corporation shall be The National<br>Association of Catastrophe Adjusters Inc.   | Old bylaws are out of date and<br>do not adhere to legal<br>governance standards for<br>nonprofits.   | SOP= Standard Operating<br>Procedural Manual   |
| <ul> <li>Sec. 2: Principal Office The principal office of the Corporation shall be a physical address in the location designated by the Board of Directors. The Corporation may have such other offices, either within or without the State as the Board of Directors may determine or as the affairs of the Corporation may require from time to time. </li> <li>Sec. 3: Registered Office The Corporation shall have and continuously maintain in the State of Texas a registered office, and a registered agent whose office is identical with such registered office, as required by the state's Nonprofit Corporation Act. The registered office may be, but need not be, identical with the principal office in the State of Texas, and the Board of Directors may change the address of the registered office from time to time. </li> <li>Sec. 4: Type of Nonprofit The Corporation is a tax-exempt 501(c)(6) nonprofit, as defined by the Internal Revenue Code of 1986, as amended (the "Code"). The Corporation is not able to accept charitable donations.</li></ul> | Sec. 1: Types of adjusters<br>rapidly changing; NACA needs<br>to expand inclusion of these new<br>types.<br>Sec. 2: Not included in old<br>bylaws<br>Sec. 3: Not included in old<br>bylaws<br>Sec. 4: Needs to include type of<br>nonprofit to avoid confusion.<br>Sec. 5: Too detailed in old<br>bylaws; moves code of ethics to<br>policies and procedures manual | SOP - Make sure Code of Ethics<br>is in there. Use the current<br>document and review at a later<br>time by committee. |

| Sec. 5: Purpose   |  |  |
|---|--|--|
| The purpose or purposes for which the corporation is  |  |  |
| organized are: To promote and maintain the highest ethical  |  |  |
| practices and professional standards in the insurance claims  |  |  |
| profession and all other related activities.  |  |  |
| ARTICLE II – MEMBERS  | Article II.                            |  |
|   | Reduces current number of              |  |
| Sec. 1: Voting Member   | categories of members to four.         |  |
| An individual is eligible for membership who has a minimum  | ······································ |  |
| of four (4) years claims adjusting experience representing  |  |  |
| an insurance carrier and derives the major part of his/her  |  |  |
| income from the handling, adjusting, supervision or   |  |  |
| investigation of claims for or on behalf of insurance   |  |  |
| adjusters, insurance companies or self-insureds. This   |  |  |
| allows one (1) vote per voting membership. Paper or   |  |  |
| Electronic voting methods may be utilized to approve a  |  |  |
| member.   |  |  |
| See 2. Non-voting Mombon  |  |  |
| Sec. 2: Non-voting Member   |  |  |
| Any individual who does not meet the Voting Member  |  |  |
| qualifications pursuant to Sec. 1 immediately above may be<br>eligible to become a Non-Voting Member. Any new |  |  |
| applicant for Non-Voting Membership will become a   |  |  |
| Non-Voting Member immediately upon submission of  |  |  |
| his/her application and dues. All Non-Voting Members  |  |  |
| may apply to be a Voting Member upon four (4) years of  |  |  |
| paid membership in the Corporation and by requesting  |  |  |
| voting membership standing and meeting voting   |  |  |
|   |  |  |
|   |  |  |
| membership criteria.  |  |  |

| Sec. 3: Business Members   |   | SOP - Business membership   |
|--|---|---|
| Adjusting firms, executives of insurance companies or  |   | applications would be reviewed  |
| firms, and individuals or firms associated with the claims   |   | by the Board of Directors via   |
| handling business can apply for a Business Membership in   |   | email or any other method   |
| the Corporation. Business Members do not have voting   |   |   |
| privileges.  |   |   |
| <b>Sec. 4: Life Members</b><br>Life Member Candidates may be given to those Voting<br>Members who are deserving of such recognition for their<br>long tenure as an active member, and for their past<br>contributions to the Corporation. Names of all candidates<br>for Life Member Candidates shall be submitted to the<br>current Executive Committee according to the Standard<br>Operating Procedures for Life Member Candidates. |   | SOP- How to handle nomination<br>of life members, qualifications,<br>election process and benefits of<br>being a life member. |
| Sec. 5: Resignation or Termination of Membership<br>A. Any member may resign their membership by filing<br>a written resignation with the Corporation, but such<br>resignation shall not relieve the member of the<br>obligation to pay any dues, assessments, or other<br>charges theretofore accrued and unpaid.   | Sec. 5: The goal of this section is<br>to ensure anyone who states they<br>want to resign is unable to get a<br>refund on dues. |   |
| <ul> <li>B. Any member who has not paid dues prior to June 30th shall be automatically dropped from membership until such time that he/she pays current dues plus the reinstatement fee.</li> </ul>  |   |   |

| Sec. 6: New applicants for membership   |  |
|---|--|
| <ul> <li>A. Licensed Public Adjusters in any state or anyone who has worked as a Public Adjuster in the preceding two (2) years is prohibited from membership. Membership shall be forfeited upon working as a Public Adjuster.</li> <li>B. To apply for membership, an applicant must have and maintain licenses as independent adjusters where such licenses are required by law in the localities where they operate.</li> </ul>   |  |
| Article III: Meetings   |  |
| <b>Sec. 1: Annual Meeting</b><br>An Annual Meeting of the members shall be held during the<br>first three (3) months of each calendar year, for the<br>purpose of electing Directors, publication of the written<br>annual report, and for the transaction of other business as<br>may come before the meeting. The day and time of such<br>Annual Meeting shall be as determined by the Board of<br>Directors. In the absence of such action by the full Board<br>of Directors, the Executive Committee is so empowered.<br>If the election of Directors shall not be held on the day<br>designated herein for any Annual Meeting, or at any<br>adjournment thereof, the Board of Directors shall cause the<br>election to be held as soon as thereafter convenient. |  |
| <b>Sec. 2: Special Meetings</b><br>Special meetings of the members may be called by the<br>Chairman of the Board, the President, the Board of   |  |

| Directors, or not less than one-tenth $(1/10)$ of the members<br>having voting rights outside of the annual meeting. Such<br>meetings require the taking of and permanent storage of<br>minutes.   |  |
|--|--|
| <b>Sec. 3: Place and Time of Meeting</b><br>The place and time for each meeting of members shall be<br>designated by the Board of Directors or other person(s)<br>calling such meeting, which shall be reasonably convenient.<br>If no designation is made, the place of meeting shall be the<br>registered office of the Corporation in the State of Texas<br>and the time for the meeting shall be 12:01 p.m.  |  |
| <b>Sec. 4: Notice of Meeting</b><br>Written, e-mailed, or printed notice stating the place, day,<br>and hour of any meeting of members shall be delivered,<br>either personally, electronically (including social media) or<br>by mail, to each member entitled to vote at such meeting,<br>not less than ten (10) nor more than fifty (50) days before<br>the date of such meeting, by or at the direction of the<br>Chairman of the board, or the Secretary, or the person(s)<br>calling the meeting. In case of a special meeting or when<br>required by statute or these Bylaws, the purpose or<br>purposes for which the meeting is called shall be stated in<br>the notice. If mailed, the notice of the meeting shall be<br>deemed to be delivered one (1) day after mailed if<br>deposited in the United States mail addressed to the<br>member at his/her address as it appears on the records of<br>this Corporation with postage thereon prepaid. |  |

NACA BYLAWS 2019

| <ul> <li>Sec. 5: Quorum</li> <li>Those voting members present at any annual meeting shall constitute a quorum. Any special meetings require a minimum of twenty five percent (25%) of Voting Members.</li> <li>Sec. 6: Proxies</li> <li>No member may vote by proxy or agent in cases of election of Directors by cumulative vote.</li> </ul> |  | SOP - If a vote is required for<br>any item that impacts the entire<br>voting membership, an online<br>electronic vote should be<br>required. |
|---|--|---|
| ARTICLE IV - BOARD OF DIRECTORS   | Board of Directors is an IRS requirement |   |
| Sec. 1: General Powers  | (www.irs.gov/pub/irs-tegeleotopi         |   |
| Its Board of Directors shall manage the affairs of the  | <u>ck03.pdf</u> ) and should be included |   |
| Corporation. Directors shall serve on at least one  | in bylaws; current executive             |   |
| Management Division Committee or shall be an officer of   | committee is serving as board;           |   |
| the Corporation.  | EC now becomes the acting body           |   |
|   | on behalf of the board between           |   |
| Sec. 2: Number, Tenure  | board meetings. Actions of the           | SOP- The step by step process   |
| Subject to the provisions of the following sentences, the   | EC must be ratified by the board         | for the nomination and election of  |
| number of Directors shall be a minimum of seven (7) and a   | of directors.                            | board members, qualifications,  |
| maximum of eleven (11), and each shall hold office until the  |  | election process and benefits (if   |
| second Annual meeting of members following his/her  |  | any) of being a board member.   |
| election or until his/her successor is elected (whichever is  |  |   |
| later).   |  | SOP - Board of Directors Oath   |
| Directors may serve a maximum of three consecutive  |  | Agreement   |
| two-year terms prior to rotating off the Board of Directors   |  | Agreentent  |
| for a period of not less than two (2) years before they   |  |   |

|  | <br> |
|--|------|
| become eligible for additional service on the Board of                                 |      |
| Directors.   |      |
|  |      |
| Effective election date convention 2020, current Executive                             |      |
| Committee Members whose tenure exceeds four  |      |
| consecutive years of service on the Board, may complete                                |      |
| their current term plus one additional optional two-year                               |      |
| term as members of the Board of Directors.   |      |
|  |      |
| The limiting of service on the Board of Directors to three                             |      |
| consecutive two-year terms prior to succession shall not                               |      |
| have an effect of preventing a Director from serving as an                             |      |
| officer-elect or an officer past the three-term period for the                         |      |
| 1 1  |      |
| purpose of completing the term of his/her office or office-elect or successive office. |      |
| once-elect of successive once.   |      |
|  |      |
| San 3. Maatings  |      |
| Sec. 3: Meetings   |      |
| An Annual Meeting of the Board of Directors shall be held                              |      |
| without notice within seven (7) days of the Annual Meeting                             |      |
| of members. The Board of Directors may provide by                                      |      |
| agreement the time or means, for the holding of additional                             |      |
| regular meetings of the Board. Regular meetings of the                                 |      |
| Board of Directors shall be held no less than four (4) times                           |      |
| a year at such times or means (Electronic or in Person) as                             |      |
| the Board of Directors may fix by agreement. In the                                    |      |
| absence of such action by the full Board of Directors, the                             |      |
| Executive Committee is empowered to fix the times and                                  |      |
| means of regular meetings. The Board of Directors will use                             |      |
| the least expensive method to conduct the meetings to                                  |      |

| ensure the Corporation's funds are used in the most fisca               | lly |
|---|-----|
| responsible method. Minutes shall be taken and                          |     |
| permanently stored for all regular and special meetings of              | f   |
| the Board of Directors.   |     |
|   |     |
| Sec. 4: Special Meetings  |     |
| Special meetings of the Board of Directors may be calle                 | 1   |
| by the President or not less than one-fourth $(1/4)$ of the             |     |
| Directors. The President or Directors, as the case may                  | be, |
| calling the special meeting shall designate the time and                |     |
| means, which shall be reasonably convenient. If no                      |     |
| designation is made, the place of meeting shall be the                  |     |
| registered office of the Corporation and the time for the               |     |
| meeting shall be set by the participants.                               |     |
|   |     |
| Sec. 5: Notice of Meetings  |     |
| Written, e-mailed, or oral notice stating the place, date,              | ind |
| hour of any regular or special meeting of the Board of                  |     |
| Directors shall be delivered, either personally, by                     |     |
| telephone, electronically, or by mail, to each Directors                |     |
| entitled to vote at such meeting not less than twenty-four              |     |
| (24) hours prior to the hour of such meeting by or at the $\frac{1}{2}$ |     |
| direction of the Officer or Directors calling same.                     |     |
| Sec. 6: Waiver  |     |
| Any Director may waive notice of any meeting. The                       |     |
| attendance of a Director at any meeting shall constitute a              |     |
| waiver of notice of such meeting, except where a Director               |     |
| attends a meeting for the express purpose of objecting to               |     |
| aucilius a moetiling for the express purpose of objectiling i           |     |

| the transaction of any business because the meeting is not   |  |
|--|--|
| lawfully called or convened.                                 |  |
| 5  |  |
| See 7. Oversm  |  |
| Sec. 7: Quorum   |  |
| Fifty-one percent (51%) of the Board of Directors shall      |  |
| constitute a quorum for the transaction of business at any   |  |
| meeting of the Board of Directors.                           |  |
|  |  |
| See 9. Manual of Acting                                      |  |
| Sec. 8: Manner of Acting                                     |  |
| The act of a majority of the Directors present at a meeting  |  |
| at which a quorum is present shall be the act of the Board   |  |
| of Directors unless the act of a greater number is required  |  |
| by law or by these bylaws. The Board of Directors shall      |  |
| keep regular minutes of its proceedings.                     |  |
|  |  |
| Sec. 9: Vacancies  |  |
| Any vacancies occurring on the Board of Directors shall be   |  |
| filled by a majority of the remaining Directors. A Director  |  |
| elected to fill a vacancy shall be elected for the unexpired |  |
| term of his/her predecessor in office.                       |  |
| term of me, not predecessor in onice.                        |  |
|  |  |
| Sec. 10: Qualification                                       |  |
| The entirety of the Board of Directors shall be volunteers.  |  |
| In case of dispute, as to the qualification of a person, the |  |
| decision of the Board of Directors shall be final and        |  |
| conclusive.  |  |
|  |  |
|  |  |
| Sec. 11: Removal   |  |
| The failure of any Directors to attend at least two (2)      |  |
| consecutive meetings of the Board of Directors, without an   |  |
| excuse acceptable to a majority of the Board, shall          |  |

| constitute good cause for removal and such absent<br>Director may be removed automatically from membership<br>as a Director of the Corporation without the necessity of<br>further action.  |  |  |
|---|--|--|
| <b>Sec. 12: Proxy</b><br>No Director may vote by proxy or agent. A Director must<br>be present at the meeting, via phone, live electronic<br>transmission or in person to place a vote.   |  |  |
| <b>Sec. 13: Nominations</b><br>A Nominating Committee will be appointed as needed by<br>the Board of Directors to fill any Director vacancies,<br>whether from expiration of terms or resignation. The<br>Nominating Committee will be composed of a majority of<br>the members of the Board of Directors. Total membership<br>on the Committee shall be no more than ten (10) and no<br>less than five (5).  |  |  |
| ARTICLE V - OFFICERS  | Eliminates Sergeant at Arms; in  |  |
| Sec. 1: Officers<br>The Officers of the Corporation shall be a President of the<br>Board , Vice President, a Secretary, a Treasurer, the<br>immediate past President of the Board, and such other<br>Officers as may be elected in accordance with the<br>provisions of this Article. The Board of Directors may<br>elect or appoint such other Officers, including more<br>assistant secretaries and more assistant treasurers, as it<br>shall deem desirable, such Officers having the authority to<br>perform the duties prescribed from time to time by the | order to adhere to this a trained<br>parliamentarian would need to be<br>hired to adhere to Roberts Rules<br>of Order, which is several books.<br>Rather, the board will approve a<br>one-page simplified parliamentary<br>procedure as part of the SOP<br>manual. One of the officer<br>positions (i.e. Vice President)<br>could be responsible for following<br>proper meeting procedures. |  |

| Board of Directors. The same person may hold no two (2)            |                           |
|--|---------------------------|
| -  |                           |
| offices, nor shall any person hold the same office in this         |                           |
| Corporation for more than two (2) consecutive terms.               |                           |
|  | Sec. 2: Current executive |
| Sec. 2: Election and Term of Office                                | committee members are     |
| The Officers of this Corporation shall be elected by the           | "Officers" in new bylaws. |
| Board of Directors from the membership thereof at the              |                           |
| Annual meeting of the Board of Directors, and each Officer         |                           |
| shall hold office for one (1) year, from such date or until        |                           |
| his/her successor be elected, whichever is later. A                |                           |
| Nominating Committee, as stated in Article IV, Sec. 13,            |                           |
| shall select and recommend Officers to the Board of                |                           |
| Directors for election at the Annual Meeting of the                |                           |
| Corporation.   |                           |
|  |                           |
| Sec. 3: Removal  |                           |
| Any officer elected or appointed by the Board of Directors         |                           |
| may be removed by the Board of Directors whenever, in its          |                           |
| judgment, the best interest of the Corporation would be            |                           |
| served thereby, but such removal shall be without prejudice        |                           |
| to the contract rights, if any, of the Officer so removed.         |                           |
| The affirmative vote of two-thirds $(\frac{2}{3})$ of the Board is |                           |
| required for removal.  |                           |
|  |                           |
| Sec. 4: Vacancies  |                           |
| A vacancy in any Office because of death, resignation,             |                           |
| removal, disqualification or otherwise, may be filled by the       |                           |
| Board of Directors for the unexpired portion of the term.          |                           |
| The affirmative vote of fifty-one (51%) percent of the             |                           |
| Board is required to fill a vacancy of any Office.                 |                           |

| agent of the Corporation; and, in general, he/she shall<br>perform all duties incident to the office of President of the<br>Board and such other duties as may be prescribed by the<br>Board of Directors from time to time.<br><b>Sec. 6: Vice-President of the Board</b><br>In the absence of the President of the Board or in the event<br>of his/her inability or refusal to act, the Vice President of<br>the Board shall be empowered to perform the duties of the<br>President of the Board, and when so acting, shall have all<br>the powers of, and be subject to all the restrictions upon<br>the President of the Board. The Vice President of the<br>Board shall perform such other duties as from time to time<br>may be assigned to them by the President of the Board or | <b>Sec. 5: President of the Board</b><br>The President of the Board shall be the principal officer of<br>the Corporation. He/She shall preside at all meetings of<br>the members, and of the Board of Directors. He/She may<br>sign, with the Secretary or any other proper Officer of the<br>Corporation authorized by the Board of Directors, any<br>deeds, mortgages, contracts or other instruments which the<br>Board of Directors have authorized to be executed, except<br>in cases where the signing and execution thereof shall be<br>expressly delegated by the Board of Directors or by these<br>Bylaws or be granted by statute to some other Officer or |  |
|---|--|--|
| In the absence of the President of the Board or in the event<br>of his/her inability or refusal to act, the Vice President of<br>the Board shall be empowered to perform the duties of the<br>President of the Board, and when so acting, shall have all<br>the powers of, and be subject to all the restrictions upon<br>the President of the Board. The Vice President of the<br>Board shall perform such other duties as from time to time<br>may be assigned to them by the President of the Board or   | agent of the Corporation; and, in general, he/she shall<br>perform all duties incident to the office of President of the<br>Board and such other duties as may be prescribed by the<br>Board of Directors from time to time.   |  |
|   | <b>Sec. 6: Vice-President of the Board</b><br>In the absence of the President of the Board or in the event<br>of his/her inability or refusal to act, the Vice President of<br>the Board shall be empowered to perform the duties of the<br>President of the Board, and when so acting, shall have all<br>the powers of, and be subject to all the restrictions upon<br>the President of the Board. The Vice President of the<br>Board shall perform such other duties as from time to time<br>may be assigned to them by the President of the Board or<br>by the Board of Directors.  |  |

| The Treasurer shall have or cause to have someone in<br>charge of and custody of and be responsible for all funds<br>and securities of the Corporation; receive and give receipts<br>for monies due and payable to the Corporation from any<br>source whatsoever, deposit all such monies in the name of<br>the Corporation in such banks, trust companies or other<br>depositories as shall be selected in accordance with the<br>provisions of Article IX of these Bylaws; and in general,<br>perform all duties incident to the office of Treasurer and<br>such other duties as from time to time may be assigned to<br>him/her by the Chairman of the Board or by the Board of<br>Directors.<br><b>Sec 8: Secretary</b><br>The Secretary shall keep or cause to be kept the minutes<br>of the meetings of the members and minutes of the meeting<br>of the Board of Directors; see that all notices are duly given<br>in accordance with the provisions of these Bylaws or as<br>required by law; be custodian of the corporate records;<br>keep a register of the eontact information of each member,<br>Director and Officer of the Corporation which shall be<br>furnished by the Secretary to any Director or Officer; and<br>in general, perform all duties incident to the office of<br>Secretary, and such other duties as from time to time be<br>assigned to him/her by the President of the Board or Board<br>of Directors. | Experts suggests that we do not<br>require electronic recordings.<br>The reason why is because if<br>there are any differences between<br>the written meeting notes and the<br>electronic recording, then we<br>could have challenges in the<br>future. If we translate the entire<br>recording, every word would<br>have to be translated and the<br>discussion could go for hours. If<br>we stick to written minutes, it can<br>be simplified. | SOP- Include policy to record<br>audio of meeting electronically<br>for quality control purposes but<br>not require word for word<br>recording of discussion in print.<br>SOP - Make all minutes available<br>upon request and / or publish to<br>the website within 45 days of the<br>meeting. |
|---|--|---|
| ARTICLE VI - EXECUTIVE COMMITTEE<br>Sec. 1: Constituency  | The Executive Committee in the<br>revised bylaws acts on behalf of<br>the board between board<br>meetings, but all actions must be   |   |

|   | ГГ                                 |  |
|---|------------------------------------|--|
| The number of Executive Committee members shall be at       | ratified by the board of directors |  |
| least five (5) persons, to include the Officers of this     | at their next meeting. Minutes of  |  |
| Corporation: President of the Board, Vice President, a      | the EC cannot be changed but the   |  |
| Secretary, a Treasurer, the immediate past President of the | actions can be changed.            |  |
| Board.  |                                    |  |
|   |                                    |  |
| Sec. 2: Authority   |                                    |  |
| Between meetings of the Board of Directors, the Executive   |                                    |  |
| Committee shall have and exercise the authority of the      |                                    |  |
| Board of Directors in the management of this Corporation.   |                                    |  |
| All actions of the Executive Committee shall be consistent  |                                    |  |
| with the policies adopted by the Board of Directors and     |                                    |  |
| shall be reported at the next meeting of the Board of       |                                    |  |
| Directors. The designation and appointment of any such      |                                    |  |
| Committee and the delegation thereto of authority shall not |                                    |  |
| operate to relieve the Board of Directors or any individual |                                    |  |
| Director of any responsibility imposed upon it or him/her   |                                    |  |
| by law.   |                                    |  |
|   |                                    |  |
| Sec. 3: Vacancies   |                                    |  |
| Any vacancies of the Executive Committee shall be filled    |                                    |  |
| by a majority vote of the Board of Directors.               |                                    |  |
|   |                                    |  |
| Sec. 4: Tenure and Qualifications                           |                                    |  |
| An Officer may continue on the Executive Committee after    |                                    |  |
| their board term has expired so long as the officer is      |                                    |  |
| re-elected to the Board of Directors by the membership at   |                                    |  |
| the annual convention and the Board of Directors approves   |                                    |  |
| such Officer's appointment.                                 |                                    |  |
| •••   |                                    |  |
|   |                                    |  |

| Sec. 5: Meetings   |  |
|--|--|
| Meetings of the Executive Committee may be called by the   |  |
| President or not less than one-fourth $(1/4)$ of the executive   |  |
| committee membership. The Officers or members  |  |
| authorized to call such meeting may fix the time and place   |  |
| of said meeting, which shall be reasonably convenient; but   |  |
| if no designation, the Executive Committee will use the least  |  |
| expensive method to conduct the meetings to ensure the   |  |
| organization's funds are used in the most responsible  |  |
| method.  |  |
|  |  |
| Sec. 6: Notice   |  |
| Written, e-mailed, or oral notice stating the place, date, and   |  |
| hour of any regular or special meeting of the Board of   |  |
| Directors shall be delivered, either personally, by  |  |
| telephone, electronically, or by mail, to each Directors<br>entitled to vote at such meeting not less than twenty-four |  |
| (24) hours prior to the hour of such meeting by or at the  |  |
| direction of the Officer or Directors calling same.  |  |
| direction of the officer of Directors caming same.   |  |
| Sec. 7: Waiver   |  |
| Any member of the Executive Committee may waive notice   |  |
| of any meeting. The attendance of a Director at the  |  |
| Executive Committee at any meeting shall constitute a  |  |
| waiver of notice of such meeting, except where a Director  |  |
| attends a meeting for the express purpose of objecting to  |  |
| the transaction of any business because the meeting is not   |  |
| lawfully called or convened.   |  |
| Sec. 8: Quorum   |  |

| Fifty-one percent (51%) of the Executive Committee shall   |  |
|--|--|
| constitute a quorum for the transaction of business at any   |  |
| meeting of the Executive Committee.  |  |
|  |  |
| Sec. 9: Prohibited Actions   |  |
| Irrespective of the general powers delegated to the  |  |
| Executive Committee under Article VI, Sec. 2, said   |  |
| Executive Committee shall not have the authority of the  |  |
| Board of Directors with reference to amending the Article  |  |
| of Incorporation; adopting a plan or merger or adopting a  |  |
| plan of consolidation with another corporation; authorizing  |  |
| the sale, lease or exchange of all or substantially all of the   |  |
| property and assets of the Corporation; authorizing the  |  |
| voluntary dissolution of the Corporation or revoking   |  |
| proceedings therefore; adopting a plan for the distribution  |  |
| of the assets of the Corporation; or amending, altering, or  |  |
| repealing any resolution of the Board of Directors which by  |  |
| its terms provides that it shall not be amended, altered or  |  |
| repealed by such Committee. This Section and the   |  |
| prohibitions herein stated shall be deemed paramount and   |  |
| superior to all other provisions of these Bylaws.  |  |
| Sec. 10: Telephonic Meeting  |  |
| Subject to the provisions for notice required by these   |  |
| Bylaws, the Executive Committee may participate in and   |  |
| hold a meeting by means of conference telephone or similar   |  |
| communications equipment by which all persons  |  |
| participating in the meeting can hear each other.  |  |
| Participating in the meeting can hear each other.<br>Participation in the meeting shall constitute presence in |  |
|  |  |
| person at the meeting, except when a person participates in  |  |

| <ul> <li>the meeting for the express purpose of objecting to the transaction of any business on the grounds that the meeting was not lawfully called or convened.</li> <li>Sec. 11: Procedure The Executive Committee may fix its own rules of</li></ul>  |   |
|---|---|
| procedure that shall not be inconsistent with these Bylaws<br>and shall keep regular minutes of its proceedings.  |   |
| <b>Standard Operating Procedural Manual</b><br>The Corporation shall keep at all times a Standard<br>Operating Procedural Manual, herein abbreviated as<br>("SOP"), that contains standard business practices of the<br>Corporation as approved by the Board of Directors. No<br>revisions may be made to the SOP without the consent via<br>recorded vote in an official meeting of the Board of<br>Directors. The SOP must be stored electronically and<br>made available to membership upon request within a | SOP-Include simplified<br>parliamentary procedure doc in<br>SOP.<br><u>https://drive.google.com/file/d/1w</u><br><u>eTY755vtKSIPtL1p_zf46vz0Om</u><br><u>KFwG8/view?usp=sharing</u> |
| reasonable amount of time.  |   |
| ARTICLE VII - COMMITTEES<br>Sec. 1: Committees of the Board of Directors  |   |
| In addition to the Executive Committee provided herein,<br>the Board of Directors by resolution or appointment may  |   |
| designate one or more committees, each of which shall<br>consist of one or more Directors, which committees, to the   |   |
| extent provided in said resolution, shall act as advisors to<br>the board and staff on designated issues; subject, however,   |   |
| to the prohibitions contained in Article VI, Sec. 9, of these<br>Bylaws. The designation and appointment of any such  |   |

| committee and the delegation thereto of authority shall not<br>operate to relieve the Board of Directors or any individual<br>Director of any responsibility imposed on him/her by law.<br>Suggested committees include: Administration, Resource<br>Development, Marketing, Programs, Community<br>Involvement, Board/Volunteer Committee, Membership.              |   |   |
|--|---|---|
| Sec. 2: Membership<br>Individual members of the Corporation who are not board<br>members may serve on the committees. Staff may be<br>designated by the Executive Director or- President of the<br>Board-to serve on committees.   |   |   |
| Sec. 3: Chairs and Vice-Chairs<br>The chair or vice-chair of any board-appointed committee<br>must be a member of the board of directors.  |   |   |
| ARTICLE VIII – Executive Director and Staff  |   |   |
| Sec. 1: The Board of Directors may, as it sees fit, hire paid<br>staff to fulfill administrative duties. If an Executive Director<br>is hired, any other paid staff shall serve under the authority<br>and supervision of the Executive Director. The Board of<br>Directors would have the authority to hire any additional<br>staff as needed with a majority vote. |   | SOP - Executive Director needs<br>to get approval from Board of<br>Directors for any hiring or<br>terminating of staff members. |
| <b>Sec. 2: Executive Director</b><br>The Board of Directors may, at its option, employ an<br>executive director, who will serve as a non-voting,<br>unofficial member of the Board of Directors.   | Create an SOP (manual) for<br>expectations of the Executive<br>Director and semi-annual reviews | SOP - Need a standard review<br>document to use for reviewing of<br>the executive director<br>performance which include         |

| Sec. 3: Term<br>The Executive Director shall serve for as long as the Board<br>of Directors, by contract or otherwise, shall employ<br>him/her.   | an<br>be                  | ecommendation by the President<br>nd comments from the board to<br>e included in the final review<br>ote by the board.   |
|---|---------------------------|--|
| Sec. 4: Duties<br>The Executive Director shall supervise and direct the<br>operation of the business of this Corporation, the personnel<br>employed thereby and the public relations with respect<br>thereto. The precise services of the aforesaid may be<br>extended, curtailed, and/or further defined, from time to<br>time, at the direction of the Executive Committee. Any<br>additional staff will be hired, reviewed and dismissed by the<br>Executive Director with the prior approval of the Executive<br>Committee. | bc<br>pa<br>pr<br>Ex<br>A | The President and one other<br>oard member that does not<br>articipate in the review shall be<br>resent during the review of the<br>Executive Director.<br>All reviews are held in<br>onfidence. |
| <b>Sec. 5: Supervision</b><br>The supervisor of the Executive Director shall be the<br>President of the Board, subject to the direction and<br>authority of the Board of Directors. The evaluation of the<br>Executive Director's performance shall be conducted at<br>least annually by the President of the Board and approved<br>by the Board of Directors.  |                           |  |
| Sec. 6: Conflict of Interest<br>To avoid any appearance of conflict of interest or<br>nepotism, no relative of a member of the Board of<br>Directors or a relative of any paid staff shall be hired,<br>except under the circumstances outlined in the Nepotism   |                           | OP -Nepotism Policy and<br>Conflict of Interest Policy   |

| Policy of the Standard Operating Procedures Manual. The<br>Standard Operating Procedures Manual shall be | https://docs.google.com/documen<br>t/d/1gnmlhUEt_oO9X6Kz2PjXw |
|--|---|
| incorporated herein by reference.  | pGBnrkIqogqyq4OIFjlr_Q/edit                                   |
| ARTICLE IX - CONTRACTS, CHECKS,  |   |
| DEPOSITS AND FUNDS   |   |
| Sec. 1: Contracts  |   |
| The Board of Directors may authorize any officer or  |   |
| officers, agent or agents of the Corporation, in addition to   |   |
| the officers so authorized by these Bylaws, to enter into  |   |
| any contract, to execute and deliver any instrument in the   |   |
| name of and on behalf of the Corporation, and such   |   |
| authority may be general or confined to specific instances.  |   |
|  |   |
| Sec. 2: Checks, drafts, etc.   |   |
| All checks, drafts, or order for payment of money, notes or  |   |
| other evidence of indebtedness issued in the name of the   |   |
| Corporation, shall be signed by such Officer or Officers,  |   |
| agent or agents of the Corporation in such a manner as   |   |
| shall from time to time be determined by resolution of the   |   |
| Board of Directors, such instruments shall be signed by  |   |
| two (2) of the following: Treasurer, President of the Board,   |   |
| Committee Chairmen of the Board, Executive Director or   |   |
| other Board member so designated by the Board of   |   |
| Directors. Two signatures are not needed for checks  |   |
| issued in amounts under \$2,500. Credit card payments  |   |
| shall be approved for payment on the invoice by any of the   |   |
| above.   |   |
|  |   |
| Sec. 3: Deposits   |   |

| All funds of the Corporation shall be deposited within thirty<br>(30) days to the credit of the Corporation in such banks,<br>trust companies, or other depositories as the Board of<br>Directors may select, as per the Standard Operating<br>Procedure Manual.  | SOP - Create SOP for business<br>practices concerning time frames<br>for deposits. |
|---|--|
| <b>Sec. 4: Gifts</b><br>The Board of Directors may accept on behalf of the<br>Corporation any contribution, gift, bequest or device for<br>the general purposes or for any special purpose of the<br>Corporation. *Such gifts shall not be tax-deductible to<br>the donor according to IRS regulations for 501(c)(6)<br>organizations.  |  |
| Proposed<br>Article X: Amendments to Bylaws   |  |
| <b>Sec. 1: Approval</b><br>All amendments and amendments of amendments to the<br>By-Laws shall be submitted to the Executive Committee<br>and then to the Board of Directors for submission to the<br>Membership.   |  |
| <b>Sec. 2: Notification and approval</b><br>Proposed amendments and amendments of amendments<br>shall be considered and voted upon at any meeting of the<br>Corporation provided the full text of such amendments has<br>been given in writing to the Members at least thirty (30)<br>days prior to the Meeting at which it is to be voted upon or<br>by electronic means. An amendment shall be passed |  |

| following an affirmative vote by two-thirds $(\frac{2}{3})$ of the |   |
|--|---|
| Members voting. Paper or Electronic voting methods may             |   |
| be utilized to approve bylaw amendments.                           |   |
| Article XI (new): Non-Discrimination                               |   |
|  |   |
| Members, Directors, Officers, employees, agents and                |   |
| clients of this Corporation shall be selected without              |   |
| discrimination by reason of race, color, religion, sex, marital    |   |
| status, national origin, age, or handicapping condition.           |   |
| Article XII: Indemnification                                       | ×   |
|  | Lawyer prepared indemnification                               |
| The Corporation shall implement an indemnification policy          | policy for SOP  |
| which shall be outlined in the Indemnification Policy of the       | https://docs.google.com/documen<br>t/d/114Nw0ZJCB-DTsl-aKe6D5 |
| Standard Operating Procedures Manual.                              | ndjUdhOhOubKaxOYakK-KE/                                       |
| Article XIII: Special Provisions                                   | edit?usp=sharing  |
|  |   |
| No part of the net earnings of the Corporation shall inure to      |   |
| the benefit of any individual. The property of this                |   |
| Corporation is irrevocably dedicated to charitable                 |   |
| purposes and upon liquidation, dissolution, or                     |   |
| abandonment of the owner, after providing for the debts            |   |
| and obligations thereof, the remaining assets will not inure       |   |
| to the benefit of any private person, but will be distributed      |   |
| to a nonprofit fund, foundation, or corporation which is           |   |
| organized and operated exclusively for charitable purposes         |   |

## PROPOSED BYLAWS NATIONAL ASSOCIATION OF CATASTROPHE ADJUSTERS DEC 2019

| and which has established its tax-exempt status under<br>Section 501(c)(6) of the Code. |  |
|---|--|
| (End of Revised Bylaws)   |  |
|   |  |

Additional Standard Operating Procedures that need to be written:

- Grievance Process
- Expulsion Process